

Jolly Life Lottery

Frequently Asked Questions

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JOLLY LIFE FAQS

Jolly Lifeis a lottery service where you can play and Win loads of prizes at a 7ixed subscription price, withno need for downloads or any storage usage on your device.

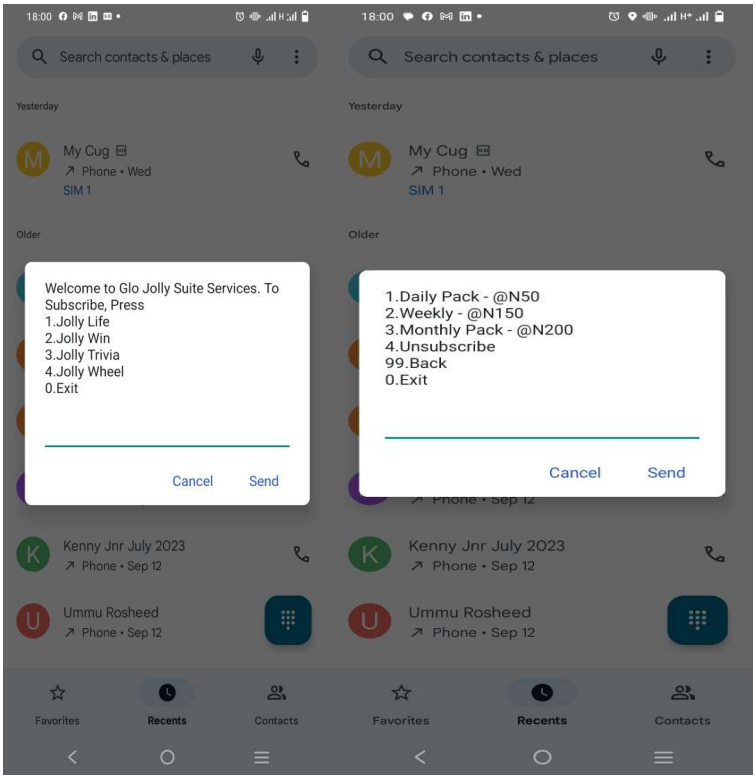
Your subscription is automatically renewed every day when you subscribe to AUTO RENEWAL option. You can terminate your subscription whenever you want by entering in your personal menu on https://glo.jollylifelottery.com (icon at top right of homepage) and clicking on UNSUBSCRIBE button. You may also terminate your subscription by sending a SMS or dailing a USSD code.

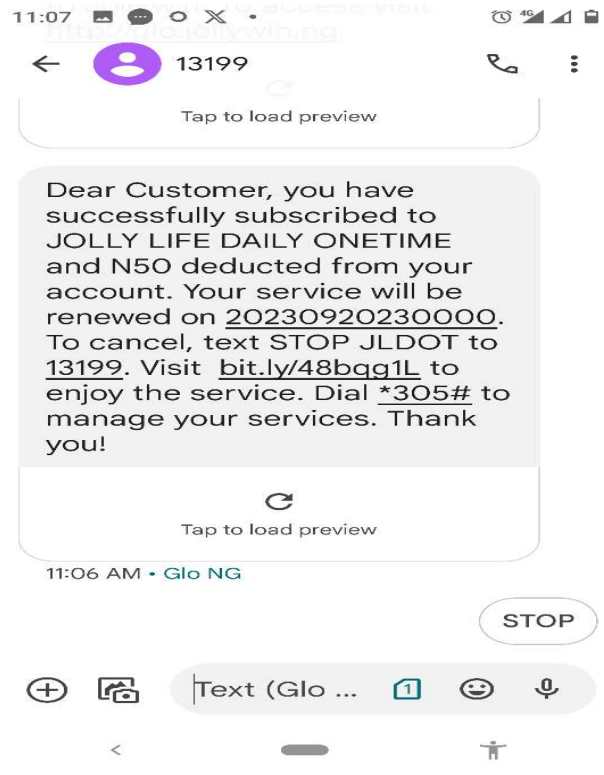
1. AUTO RENEWAL SUBSCRIPTION TO JOLLY LIFEVIA GLO

i. Direct subscription to SDP: Send Renewal key words in Table below to 13199

Validity		Price Point	Subscription SMS Keyword
Daily	Daily Renewal	₦50.00	JLD
	Daily One-time		JLD One time
Weekly	Weekly Renewal	₦150.00	JLW
	Weekly One-time		JLW One Time
Monthly	Monthly Renewal	₦200.00	JLM
	Monthly One-time		JLM One Time

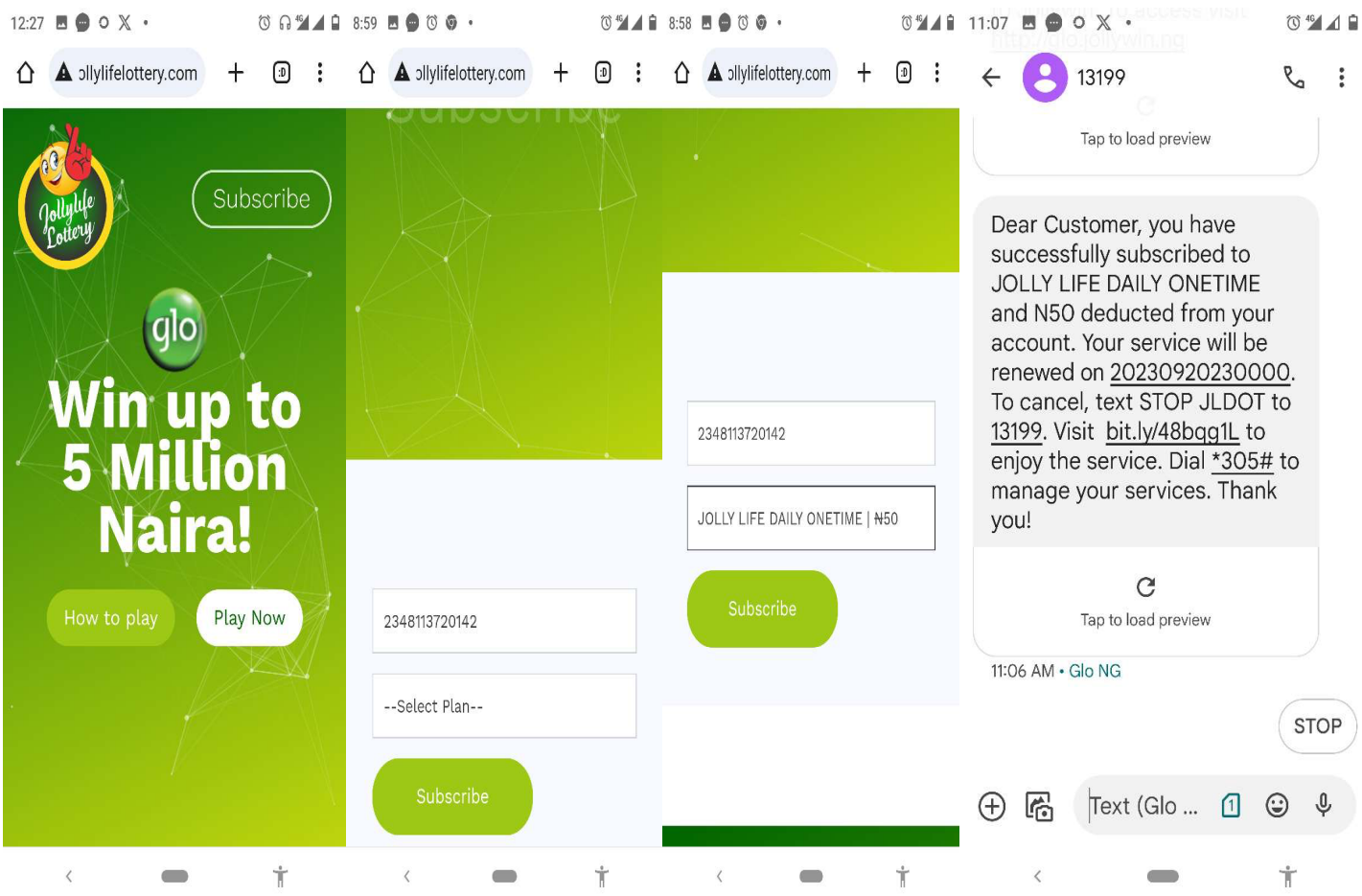
ii. From USSD: Dial *13199#



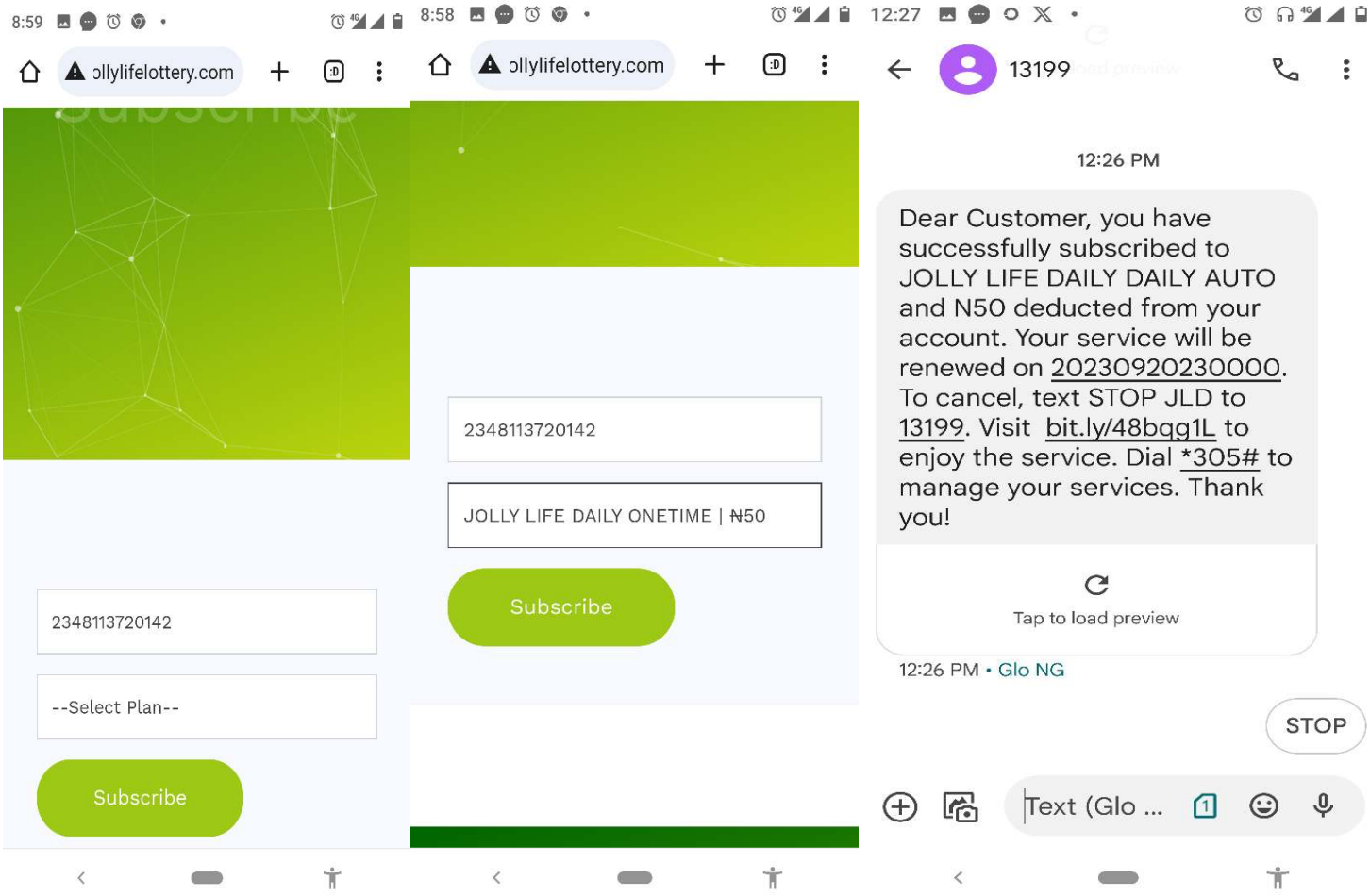


iii. Web channel: Go to https://glo.jollylifelottery.com

1. If you are on Glo 3G/4G network, you will see the landing page, please tick in "Choose your package 30NGN/Daily auto" and then click on LOGIN button.



2. If you are using another internet source, you will be required to supply your phone number with the preceding 8 as +234 is already supplied then click CONTINUE



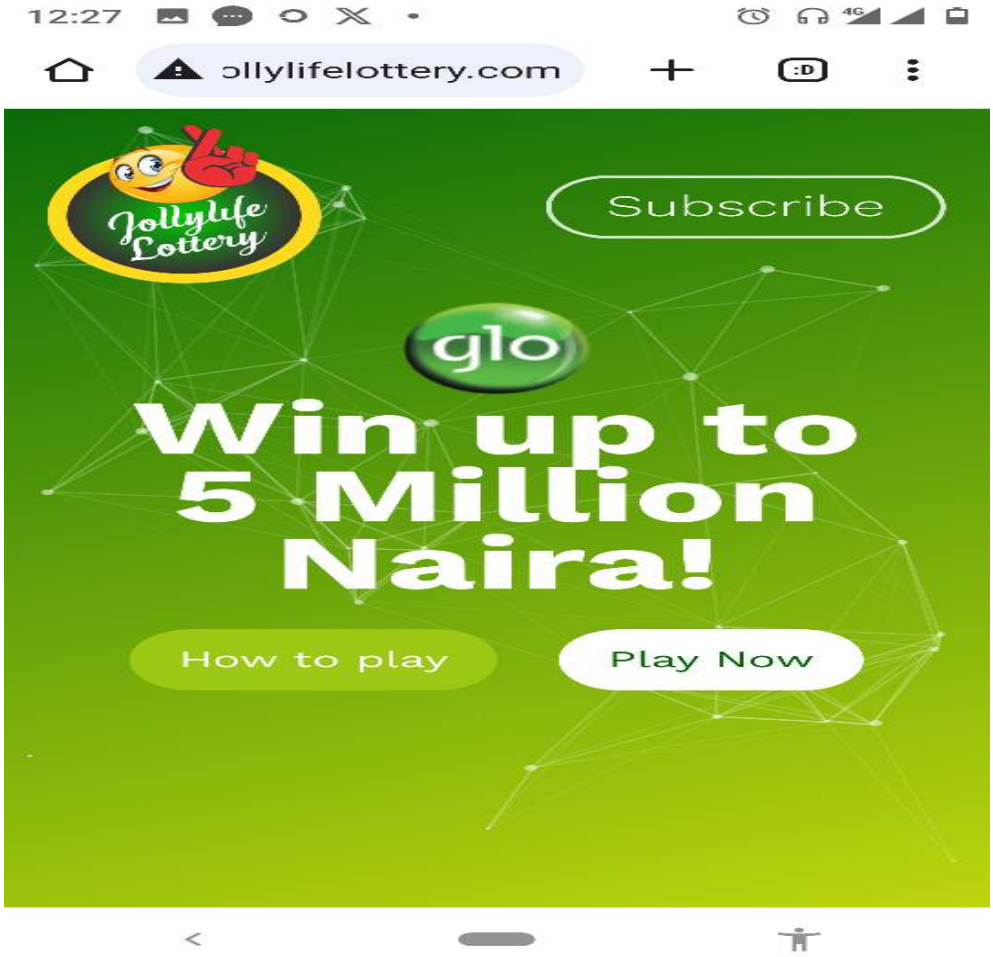
iv. A message requesting confirmation will be displayed: **"Dear user, you are subscribing to the JOLLY LIFE DAILY AUTO service at Fee of N30.00NGN; Reply 'Y' within 24Hrs to Opt-in, otherwise request will be cancelled. Thank you"**

v. Respond by replying "Y"

You will receive this SMS from 13199: **"Dear customer you have successfully subscribed to JOLLY LIFE DAILY AUTO Service takes effect at 2023-08-22 10:09:50. Thank you."**

vi. You will also receive an SMS from CP as follows: "**Dear customer, welcome to Jolly Life. Getready for a thrilling journey of excitement. For a chance to win amazing prizes, click the link: ttps:// glo.jollylifelottery.com/**

vii. Click on the url in the SMS or enter the url into your browser.

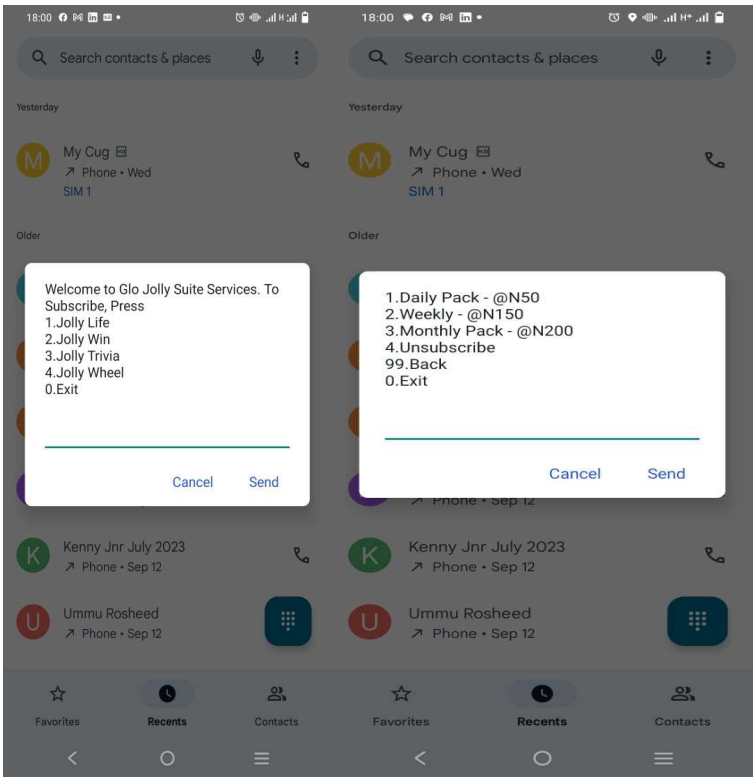


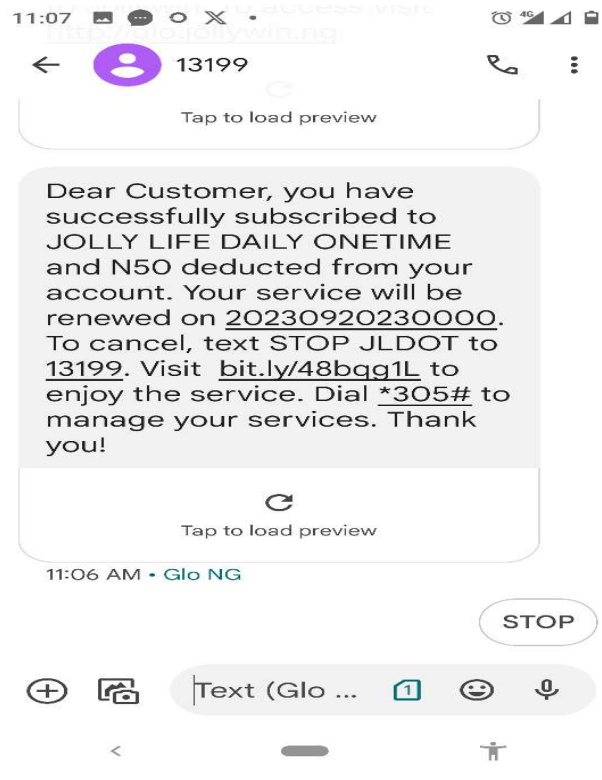
2. ONE TIME SUBSCRIPTION TO JOLLY LIFE VIA GLO

i. Direct subscription to SDP: Send onetime Keywords in Table below to 13199

Validity		Price Point	Subscription SMS Keyword
Daily	Daily Renewal	₦50.00	JL
	Daily One-time		JL One time
Weekly	Weekly Renewal	₦150.00	JLW
	Weekly One-time		JLW One Time
Monthly	Monthly Renewal	₦200.00	JLM
	Monthly One-time		JLM One Time

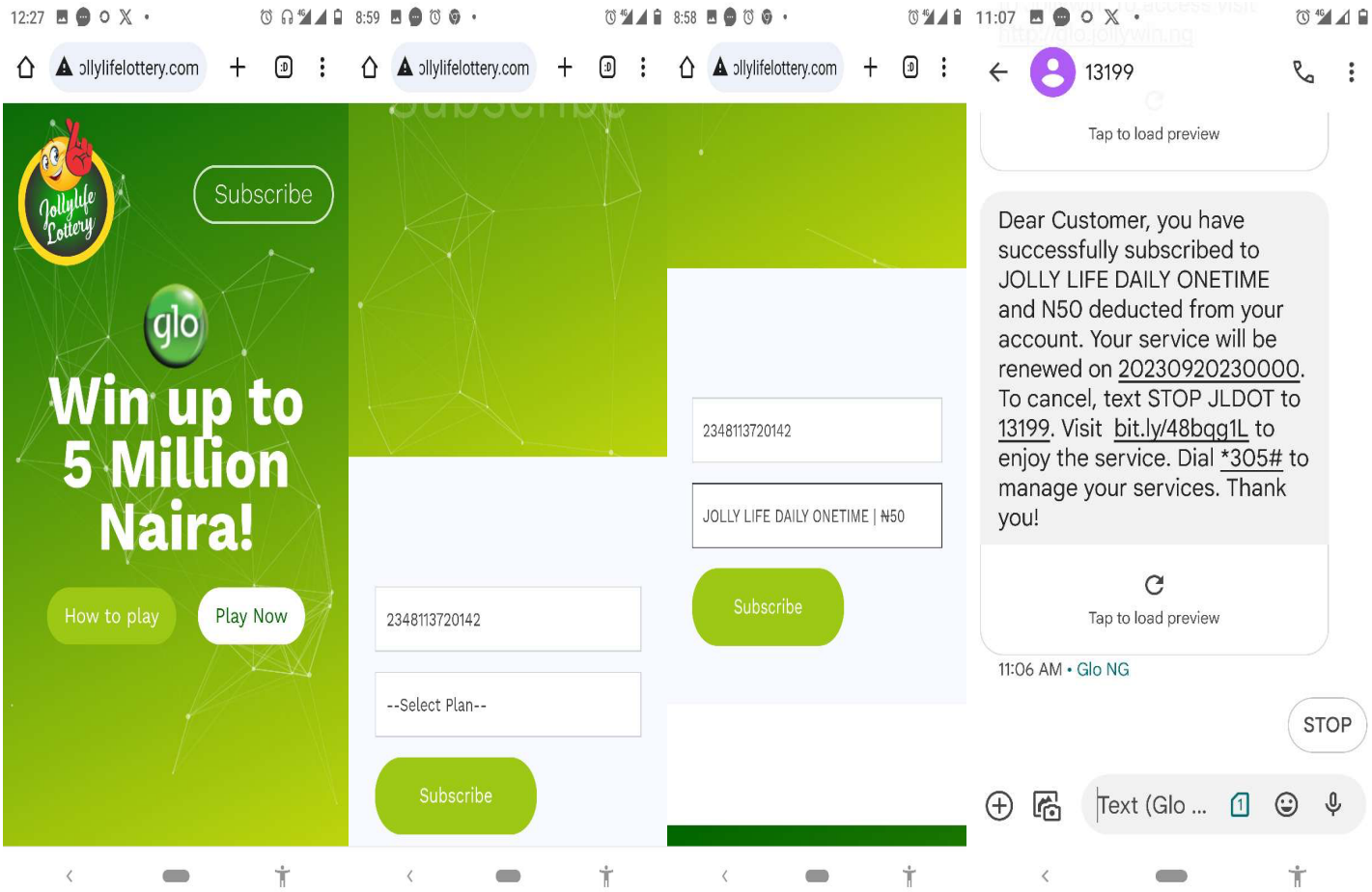
ii. From dial: *13199#





Select any pack you want select 2 for one time SMS for successful charging SMS for content access

iii. Web channel: ttps:// glo.jollylifelottery.com



1. If you are on Glo 3G/4G network, you will see the landing page, please tick in “50 NGN/ daily (onetime)” and then click on CONTINUE button.

2. If you are using another internet source, you will be required to supply your phone number with the preceeding 8 as +234 is already supplied then click CONTINUE

iv. A message requesting confirmation will be displayed: **“Dear user, you are subscribing to the JOLLY LIFE DAILY ONETIME at Fee of N50.00NGN; Reply ‘Y’ within 24Hrs to Opt-in, otherwise request will be cancelled. Thank you”**

v. Respond by replying “Y”

You will receive this SMS from 13199: **"Dear customer you have successfully subscribed to JOLLY LIFEDAILY ONETIME Service takes effect at 2023-08-22 10:09:50. Thank you."**

vi. You will also receive an SMS from CP as follows: **"You have subscribed to Glo Jolly Life Lottery, to access the games please visit the URL** ttps:// glo.jollylifelottery.com/

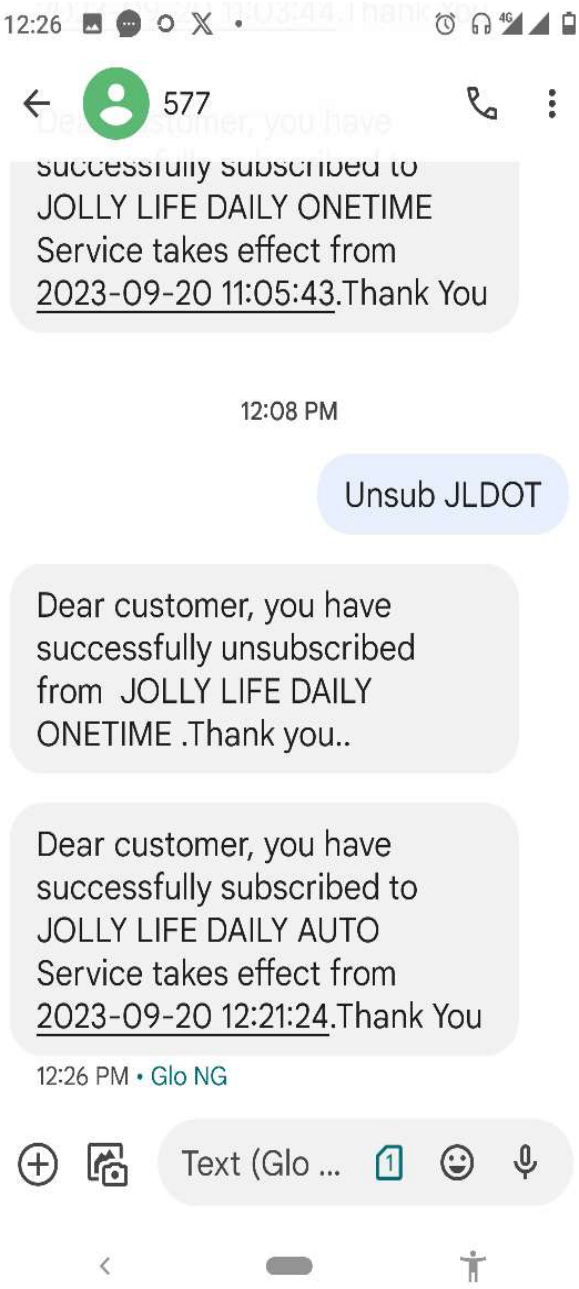
vii. Click on the url in the SMS or enter the url into your browser.

3. UNSUBSCRIBING

A. How can I terminate my subscription to Africa winner?

You can terminate your subscription by sending an SMS or dial an USSD code. After unsubscribing, you will keep your access to Jolly Life until the last paid period ends. You can unsubscribe directly from your current price point by dialing any of the strings, respective to your active service pack.

Validity		Price Point	Un-Subscription Code
Daily	Daily Renewal	₦50.00	*577*13199*1*7#
	Daily One-time		*577*13199*1*18#
Weekly	Weekly Renewal	₦150.00	*577*13199*1*9#
	Weekly One-time		*577*13199*1*10#
Monthly	Monthly Renewal	₦200.00	*577*13199*1*11#
	Monthly One-time		*577*13199*1*12#



Please note that both the one-time and subscription packages follows the same flow across all price points - the differences is in the subscription validity and renewal/ Deactivation cycle.

4. CUSTOMERS CAN SUBSCRIBE AND UNSUBSCRIBE BY SENDING SMS TO 13199 WITH KEYWORDS OR USING THE USSD CODES BELOW:
5.

Proposed Packs	Price Point	Validity	USSD Subscription Code	USSD Un-Subscription Code	Subscription SMS Keyword	Un-Subscription SMS Keyword
JOLLY LIFE DAILY DAILY AUTO	₦50.00	Daily	*577*13199*1*1#	*577*13199*1*7#	JLD	Unsub JLD
JOLLY LIFE DAILY ONETIME	₦50.00	Daily	*577*13199*1*2#	*577*13199*1*18#	JLDOT	Unsub JLDOT
JOLLY LIFE WEEKLY AUTO	₦150.00	Weekly	*577*13199*1*3#	*577*13199*1*9#	JLW	Unsub JLW
JOLLY LIFE WEEKLY ONETIME	₦150.00	Weekly	*577*13199*1*4#	*577*13199*1*10#	JLWOT	Unsub JLWOT
JOLLY LIFE MONTHLY AUTO	₦200.00	Monthly	*577*13199*1*5#	*577*13199*1*11#	JLM	Unsub JLM
JOLLY LIFE MONTHLY ONETIME	₦200.00	Monthly	*577*13199*1*6#	*577*13199*1*12#	JLMOT	Unsub JLMOT

6. WHERE CAN I PLAY THE LOTTERY?

To play the Lottery, you should simply access to the homepage of Jolly Life portal and click on any category available. You are able to browse our whole catalogue in the different categories on the main menu.

7. IS IT SAFE TO BROWSE FROM JOLLY LIFEPORTAL?

Yes, all content provided by Jolly Life is totally safe for your handset and your personal data. You canplay online and it won't use any storage from your device.

8. I AM SUBSCRIBED TO AFRICA WINNER, IF I UNSUBSCRIBE, HOW MUCH LONGER WILL I BE ABLE TO ACCESS CONTENT?

You will keep your access to Jolly Life Portal until the last paid period ends. For example, in case of daily subscription which was already renewed today, you will be able to Access content until the date ends.Or if you were subscribed to weekly and your last renewal happened on Monday, you will have access until Sunday (7 days).

9. THE MOBILE SITE DOES NOT DETECT MY ACCOUNT AND MY SUBSCRIPTION TO JOLLY LIFEPORTAL

Check if data or WIFI connection is working properly. If so, and this issue persists, please contact us indicating your issue, phone number, mobile operator and handset.

10.CUSTOMER CARE JOLLY LIFE CONTACT INFORMATION

Contact VAS Content Provider - info@tetragrammaton.com